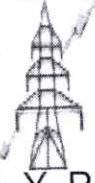


C G R F



B Y P L

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 01/5/08NKS

C A No. 153537449  
Complaint No. 214/2023

In the matter of:

Saif Malik .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Balwant Singh & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 03<sup>rd</sup> October, 2023  
Date of Order: 10<sup>th</sup> October, 2023

Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)

1. This complaint has been filed by Mr. Saif Malik for revising electricity bill against CA no. 153537449 which was installed on 03.11.2021 under non-domestic category for a load of 1 KW at his premises no. 1788-89, GF, Turkman Gate, Main Bazar, Haz Manzil, Delhi-110006.

*(Handwritten signatures)*

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Attested True Copy

*(Handwritten signature)*  
Secretary  
CGRF (BYPL)

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It is also his submission that while releasing this connection to him OP never raised nay objection or raised any demand but now after a span of one and a half year OP has transferred dues of other connection to his live connection amounting to Rs. 2,91,200/-. OP illegally transferred dues of disconnected connection which was disconnected in the year 2012. Therefore, he requested the Forum to direct respondent for withdrawal of illegal and unlawful transferred dues and revise the bill accordingly.





2. On notice, OP by filing its reply stated that complainant is seeking withdrawal of dues of Rs. 2,71,899.88/- which were transferred from CA No. 100454939 (disconnected connection) registered in the name of Mr. Farooz Malik (father of the complainant) to CA no. 153537449. Op further added that earlier one electricity connection bearing CA no. 100316646 was registered in the name of Mohd Akbar for NX purpose which was disconnected on 19.05.2008 on account of outstanding dues of Rs. 51,120.41/- The said dues were transferred to CA No. 100454939 registered in the name of Mr. Farooq Malik s/o Bashiruddin for NX purpose. The said transfer was duly shown in the month of September 2009. The connection of Farooq Malik was also disconnected on non-payment of dues of Rs. 2,71,899.88/- on 07.05.2016. Both the connections were energized at premises no 1787, GF, Bazar Turkman Gate, Daryaganj, Delhi. The complainant applied for new connection at premises no. 1788-89 GF, Turkman Gate, Bazar, Main Bazar, Haz Manzil, Delhi. On inspection of premises no. 1787 aforesaid it was found that complainant was providing electricity to this premises. Notice to which was served, by OP, on complainant to appear and present if he has anything to represent.

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But on appointed date complainant did not appear and/or put anything in his defense. Therefore as per rule the outstanding, of disconnected connection of Farooq Malik of premises no. 1787 aforesaid, was transferred on complainant's connection.

3. OP was asked to file the details of the dues of the complainant. OP submitted all the required details/bills. Both the parties filed their respective bills in support of their contentions. OP filed visit report and notice to complainant.
4. Heard and perused the record.
5. Bills show that disconnected connection and live connection of complainant were installed at different addresses. Visit report states that there is neither any meter nor service lines of Farooq Malik in premises no. 1787 and his son has got a meter installed in his name there. So the dues be transferred on him. Again, perusal of notice to complainant shows that it was served on premises no. 1988-89. This notice states 'inspection was carried out on aforesaid premises and found that aforesaid amount is outstanding and due against disconnected connection CA no. 100454939, previously installed at your above noted addresses'. However, in details provided in this notice address of disconnected connection is shown as premises no. 1797 aforesaid. Thus, OP is taking contradictory pleas.
6. During the arguments complainant though not admitting his liability offered that as the outstanding belong to his father he may pay the outstanding of his father provided entire LPSC from the date of first defaulter of CA No. 100316646 registered in the name of Mohd. Akbar till date is waived off and the remaining amount is allowed to be paid in ten instalments. To which OP objected.

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Secretary  
CGRF (BYPL)

By    



Complaint No. 214/2023


7. In the aforesaid facts and circumstances to cut short of the controversy and in view of complainant agreeing to pay the outstanding of his father though of different premises, we consider it appropriate and in the interest of justice to allow the complainant to pay the entire outstanding under dispute after waiving of entire LPSC amount levied firstly on CA No. 100316646 of one Mohd. Akbar and thereafter on Farooq Malik and complainant till date. But allowing complainant to pay the rest in ten instalments is not advisable. Complainant may pay the same in maximum five instalments.


ORDER

OP is directed to waive off entire LPSC since the very inception as levied on CA no. 1100316646 of Mohd. Akbar till date and issue revised bill accordingly, within one week to complainant. Complainant shall pay the said revised bill in maximum five instalments that too without any default. Failing which he shall pay the entire amount in one go without any provision of instalments.


Accordingly, complaint is disposed off.

File be consigned to Record Room.

  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K. SINGH)  
CHAIRMAN

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

Attested True Copy  
  
Secretary  
CGRF (BYPL)

(H.S. SOHAL)  
MEMBER  
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